

**Coventry City Council**  
**Minutes of the Meeting of Health and Social Care Scrutiny Board (5) held at 10.00**  
**am on Wednesday, 17 October 2018**

Present:

Members: Councillor D Gannon (Chair)  
Councillor J Clifford  
Councillor P Hetherton  
Councillor D Kershaw  
Councillor R Lakha  
Councillor R Lancaster  
Councillor T Sawdon  
Councillor D Skinner

Co-Opted Members: David Spurgeon

Other Members: Councillor F Abbott, Cabinet Member for Adult Services

Employees (by Directorate)

V Castree, Place Directorate  
P Fahy, People Directorate  
L Gaulton, People Directorate  
L Knight, Place Directorate  
K Lees, People Directorate

Apologies: Councillor T Mayer and C Miks

**Public Business**

**17. Declarations of Interest**

There were no declarations of interest.

**18. Minutes**

The minutes of the meetings held on 12<sup>th</sup> and 19<sup>th</sup> September, 2018 were signed as true records. There were no matters arising.

**19. Care Quality Commission (CQC) Local System Review - Improvement Plan Progress**

The Board considered a report of the Director of Adult Services which summarised the progress against the improvement plan arising from the Care Quality Commission (CQC) Local System Review undertaken between December 2017 and March 2018. The system wide review had looked at the health and care for people aged 65 and over in Coventry. A copy of the Improvement Plan Progress Update was set out at an appendix to the report. Councillor Abbott, Cabinet Member for Adult Services, attended the meeting for the consideration of this item.

The report indicated that the Improvement Plan was owned by the Health and Wellbeing Board, who received routine monitoring reports on progress against the plan. The Board noted that progress against the plan was monitored by the DHSC through monthly telephone calls and a number of these calls had been postponed or cancelled at the request of the DHSC and no concerns had been raised to date.

The Board were informed that work on the improvement plan was due to be completed by March 2019 and system improvements would be embedded in programmes and activities thereafter. Good progress was being made on many of the actions, however some actions had slipped due to resourcing factors and capacity.

The report provided a brief summary of progress against the following themes:

Vision and strategy

Engagement and involvement

Performance, pace and drive

Flow and use of capacity

Market development

Workforce

Information sharing and system navigation.

Although good progress had been made, it was important that the completion of the improvement plan continued to enable the Health and Wellbeing Board to sign off the plan in March 2019.

The Board questioned the officer on a number of issues relating to the report and responses were provided, matters raised included:

- The relationship between staff in Adult Social Care and UHCW employees
- A request for practical examples of new initiatives or where improvements have been introduced by Council staff and partner employees that was having a positive impact for the system
- Was promised funding being released by the partner organisations
- Were the system leaders in Coventry fully engaged with the development of the Better Health Better Care Better Value programme and with partnership working including the relationship between Coventry and Rugby CCG and local GPs
- How successful were the multi-disciplinary team meetings and the relationships between partner employees at the lower levels
- Additional information about the Red Bag scheme
- How good was the patient hand over from hospital staff to employees in Adult Social Care
- Additional information about the progress being made and where the impact of actions put in place could already be seen
- Was the information being given just the good news without mentioning areas of concern
- A request for information about the current position regarding the companies who provide home care support for Coventry residents
- The importance of promoting dementia awareness to ensure people are provided with the necessary support

- If the CQC were likely to revisit Coventry
- Further information about what was happening in relation to social prescribing.

**RESOLVED that:**

**(1) The progress made and the areas still to be addressed against actions in the improvement plan arising from the CQC local system review be noted.**

**(2) A progress report on the outcomes of the CQC light touch review be submitted to a future Board meeting.**

**(3) A progress report on the social prescribing programme be submitted to a future meeting of the Board in March/April, 2019.**

**20. Director of Public Health's Annual Report 2017/18**

The Board considered a report and presentation of the Director of Public Health and Wellbeing concerning her Annual Report for 2017/8 'Healthier for Longer, Securing Healthy Futures for our Communities', a copy of which was set out at an appendix to the report. The report included recommendations for health and wellbeing partners across Coventry. The annual report had also been submitted to the Health and Well-being Board at their meeting on 8<sup>th</sup> October. Councillor Abbott, Cabinet Member for Adult Services attended the meeting for the consideration of this item.

The report was a statutory report produced each year. This year the report focused on healthy aging and the health of older people. It had been produced in partnership with Adult Social Care.

Information was provided on the health of Coventry's older population, with the city having an estimated 50,400 residents aged 65 and over. The population of those over the age of 75 was projected to increase by nearly 50% over the next 20 years. Reference was made to the gap between healthy life expectancy and life expectancy. In Coventry men could expect to live just over a fifth of their lives in poor health whilst women could expect to live almost a quarter of their lives in poor health.

The annual report took the opportunity to highlight the importance of prevention and early intervention in promoting good health in later years, and managing the demand for health and social care services. The Board noted that Coventry was still behind the England average on many healthy behaviours and risk factors.

The report highlighted activities across the city to promote good health and prevent ill-health across all age groups to support increases in healthy life expectancy which included:

- a) Tackling loneliness and social isolation
- b) The new Healthy Lifestyles Coventry services commissioned by the Public Health team
- c) Supporting those at risk of fuel poverty
- d) Interventions from the Adult Social Care team to promote early help and maintain independence

#### e) Reducing delayed transfers from hospital

The report also highlighted the progress and commitment across health and wellbeing providers to make sure that residents received the right care when they needed it and in a way that met their needs and achieved their outcomes. Throughout the report there was a focus on an individual family and other members of the community to provide examples at living longer in good health.

The presentation provided information on aging in good health; what influenced healthy life expectancy; taking care of your body and mind; and the health and care services for the older population of Coventry. Attention was drawn to the recommendations of the Annual Report which were as follows:

Identify older people community assets

Promote community-based groups to combat social isolation

Encourage the further reduction of health inequalities including Marmot City

Increase the profile of ill health prevention

Improve immunisation rates through partnership working

Encourage co-design of services with older people

Design health and care pathways to deliver high quality care for older people.

The presentation concluded with an update on the recommendations from the 2016/17 Annual Report 'Shape Up Coventry, The Urgency of Promoting Healthy Weight Among Children and Young People'.

Members raised a number of issues arising from the report and presentation and responses were provided, matters raised included:

- A request for the information to be provided on a ward basis so Members were aware of particular issues relevant to their wards
- Why were their differences in the 'window of need' between males and females
- Support for the helpful and clear document
- A concern that the family hubs hadn't been located in local schools and the importance of using schools to provide support for families
- The importance of publicity to promote ways of preventing dementia
- The importance of a healthy diet and hydration for older people to avoid the complications associated with constipation
- The impact that genetics play in determining a person's health in later life
- Further information about the immunisation programme
- Further information about follow up support when people attend a and e and the fracture clinic after a fall, to prevent further falls
- Clarification about the impact of the Marmot partnership work and any improvements that were now known
- The importance in involving the over 65s in the development of the proposed programme of activities for City of Culture 2021
- What work was being undertaken in the areas of highest deprivation to combat social isolation

#### **RESOLVED that:**

**(1) The content of the Director of Public Health's Annual Report be noted.**

**(2) The dissemination of the report be supported.**

**(3) The actions proposed be endorsed.**

**(4) Information on the follow up work with older people who attend A and E and the fracture clinic to prevent further falls be circulated to members.**

**21. Update on Recommendations from the Task and Finish Group on Improving the Quality of Housing and the Health and Wellbeing of Coventry Residents**

The Board considered a briefing note of the Director of Public Health and Wellbeing which provided an update on the progression of the six recommendations which had been identified through the evidence submitted to the Task and Finish Group on Improving the Quality of Housing and the Health and Wellbeing of Coventry Residents. Councillor Abbott, Cabinet Member for Adult Services attended the meeting for the consideration of this item.

The first recommendation concerned authorising discussions with Coventry and Rugby CCG to look at hosting advice outreach in GP surgeries. The Board noted that it was not possible to implement this proposal due to budgetary constraints, however work was being piloted for a Coventry Social Prescribing Service which offered short term, one to one support to engage with the patient to improve their mental and physical wellbeing. The option of including support around poor quality housing was being explored. The second option concerned endorsing the work of the Citizens Advice Frontline Network in supporting tenants and other relevant organisations had now signed up as members of this Network. The third recommendation concerned the work of the West Midlands Fire Service on the Health Agenda. The Board were informed that the Fire Service were no longer able to provide support since the work they had been undertaking was outside their service delivery model.

The fourth recommendation concerned information sharing between partners leading to the identification of vulnerable people who may benefit from services or support through community resources. A series of workshops and meetings had been held with partners who worked with vulnerable people in the city. This identified links that were working well and where links could be made. The fifth recommendation was to undertake the necessary work required to define and promote Healthy Homes. The Public Health Team were supporting Public Health England in the development of a Housing and Health resource for the West Midlands. The final recommendation was to note the proposal to continue to develop Selective Licensing in the city and work was ongoing.

Members questioned the officer on a number of issues and responses were provided, matters raised included:

- Further information about the social prescribing service
- A concern that the CCG were not supporting hosting advice outreach in GP surgeries
- A disappointment that the West Midlands Fire Service had ceased providing the Back Home Safe and Well initiative

- A concern about the lack of progress with the development of selective licensing in the city.

**RESOLVED that:**

**(1) The work carried out to date on the recommendations identified through the Task and Finish Group be noted.**

**(2) The progression of the actions carried out to date and the further work to meet the six recommendations be approved.**

**(3) The Board's concerns regarding the CCG not supporting hosting advice outreach in GP surgeries and the lack of progress with Selective Licensing in the city to be raised as appropriate.**

**22. Work Programme and Outstanding Issues 2018-19**

The Board noted their work programme for the current municipal year, noting that the programme would be updated taking into account the two additional requests for reports detailed in the recommendations to Minute 19 above headed 'Care Quality Commission (CQC) Local System Review – Improvement Plan Progress'.

**23. Any other items of Public Business**

There were no additional items of public business.

(Meeting closed at 12.05 pm)